

Massimo Zancanaro is a full professor of Computer Science at the Department of Psychology and Cognitive Science of the University of Trento and the head of the Intelligent Interfaces and Interaction Research Unit at Fondazione Bruno Kessler. His research interests are in the field on Human-Computer Interaction and specifically on the topic of Intelligent Interfaces for which he is interested in investigating aspects related to the design as well as to study the reasons for use and non-use.

He coordinates the IT&CS laboratory (<http://itecs.dipsco.unitn.it/>) that aims to apply human-centred approaches from cognitive psychology and social science to better design digital technologies. The lab is jointly developed by Center for Digital Society of Fondazione Bruno Kessler and the Department of Psychology and Cognitive Science.

He co-edited two books and co-authored more than a hundred papers in journals, conferences and peer-reviewed symposia. His h-index is 40 in Google Scholar and 26 in Scopus.

At present, he serves as vice-chair for the Italian Chapter of the ACM Special Interest Group in Computer-Human Interaction (after two terms of office as chair) and as Associated Editor for the journal *Behavior and Information Technology* (Taylor and Francis, IF=1.950; 2016). He regularly participated in the scientific and organizing committees for several conferences in HCI, and in particular ACM IUI and ACM UMAP conferences.

Recent references

Rutta, C. B., Schiavo G. Zancanaro M., Rubegni E., (2021) Comic-based Digital Storytelling for Content and Language Integrated Learning. *Educational Media International*
DOI:10.1080/09523987.2021.1908499.

Zancanaro, M., Stock, O., Schiavo, G., Cappelletti, A., Gehrman, S., Canetti, D., ... & Weiss, P. L. (2020). Evaluating an automated mediator for joint narratives in a conflict situation. *Behaviour & Information Technology*, 39(9), 1022-1037.

Mencarini, E., Leonardi, C., Cappelletti, A., Giovanelli, D., De Angeli, A., & Zancanaro, M. (2019). Co-designing wearable devices for sports: The case study of sport climbing. *International Journal of Human-Computer Studies*, 124, 26-43.

Schiavo, G., Villafiorita, A., & Zancanaro, M. (2019). (Non-) Participation in deliberation at work: a case study of online participative decision-making. *New Technology, Work and Employment*.

Convertino, G., Zancanaro, M., Piccardi, T., & Ortega, F. (2017). Toward a mixed-initiative QA system: from studying predictors in Stack Exchange to building a mixed-initiative tool. *International Journal of Human-Computer Studies*, 99, 1-20.